

In the Claims:

*SPC1* | claim 1 (amended). A telecommunication system having a remote administration function, comprising:

*B1* | a telecommunications apparatus having a virtual terminal with properties of a terminal with administration authorization; and

*B1* | a remote computer connected to said virtual terminal of said telecommunications apparatus, and a data stream to and from said virtual terminal being diverted to said remote computer for remote administration of said telecommunications apparatus.

*B2* | claim 10 (amended). The telecommunication system according to claim 9, wherein said call processing unit has an application interface with an application module for bidirectional communication with said device handler for said UPN terminals and for controlling an online connection to said remote computer.